

April 30, 2024

## TITAN XR - End-of-Sale (EOS) | End-of-life (EOL) ANNOUNCEMENT

APCON™ announces the end-of-sale and end-of-life dates for the TITAN XR centralized multi-switch management software. With the release of IntellaView Enterprise, a new centralized software management platform, APCON is announcing the end-of-sale, effective immediately for TITAN XR.

Customers with active support contracts will continue to receive support as shown in Table 1 of this end-of-life bulletin. Table 1 describes the end-of-life objectives, descriptions, and dates. Table 2 lists the product part numbers affected by this announcement.

TABLE 1			
OBJECTIVE	DESCRIPTION	DATE	
End-of-Sale Announcement Date	End-of-sale and end-of-life announcement of the TITAN XR platform is distributed to the general public.	April 30, 2024	
End-of-Sale Date	No new orders will be taken on this product, effective immediately.	April 30, 2024	
End-of-Support / End-of-Life	Support for the TITAN XR platform will phase out from 2024 through 2026 (based on our customers' installed base).	April 30, 2026	

TABLE 2			
Model Number	Model Name		
ACI-9100-002	TITAN – Single-Switch License		
ACI-9100-004	TITAN – 5-Switch License Bundle		
ACI-9100-006	TITAN – 10-Switch License Bundle		